

How AI Affects THE WORKPLACE

WE ASKED BOT:

"How do you think you (and other chatbots) will affect the workplace?"



AI technologies have the potential to significantly impact the workplace by automating tasks, increasing productivity, and enabling more efficient decision-making processes.

PROS



"Artificial Intelligence can add about **\$15.7 trillion** to the world economy by 2030." (Vadapalli, 2022)



"**40% of businesses** say that customer experience is their top motivator for using artificial intelligence" (Watters, 2023)



"AI technology is expected to create **12 million more jobs** than it is expected to replace." (Watters, 2023)



CONS

"**77%** are concerned that AI will cause job loss in the next year." (Haan, 2023)



"**60% of people** still prefer to speak to a live customer service representative, according to UserLike." (Watters, 2023)



"**400 million workers** could be displaced because of AI." (Haan, 2023)

